

Phyllis Carter

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**From:** Sharyn Doyle [mailto:sharyndoyle@yahoo.com]  
**Sent:** Friday, January 11, 2008 5:44 PM  
**To:** Joe Slovick  
**Subject:** Appreciation

My name is Sharyn Doyle and I live in Catonsville, MD off of St. Johnsberry and Westchester Avenue (21228). Your crew has recently been working on repairing storm drains at the corner of St. Johnsberry and Westchester Avenue and 2 on Westchester itself.

Your crew is fantastic. Whenever I passed them, they were diligently working and maintained a neat work area at all times. Even when one part of the road had to be closed off, employees were right there assisting any driver with proceeding around the work area with caution. What was even more pleasing is when work for the day was done.....no mess was left. The entire work area was well segregated and cleared of any debris. It was a pleasure watching the progress of the work (it is just about done)...the attention to detail and clean-up. Employees were never overheard using inappropriate language or misleading those of us in cars.

Please compliment your crew and the project leader. Your administrator...at the main office level and at each project, set the tone and good work ethics were definitely evident at these projects.

Thank you for your cooperation and high standards.  
Sharyn Doyle  
1 Winstead Court  
Catonsville, MD 21228  
410-788-2338

1/17/2008